

VIRGIN MOBILE DIGITAL MOBILE SERVICE

PRICING TABLE

SECTION 2 - CURRENT OFFER PRICING PLANS FOR CUSTOMERS

Click on the section that *you* are interested in

1	ABOUT THIS SECTION.....	3
2	VIRGIN MOBILE PRE-PAID RECHARGE VOUCHERS.....	3
2.1	Eligibility	3
3	VIRGIN MOBILE PRE-PAID STARTER KITS	4
3.1	Eligibility	4
4	VIRGIN MOBILE FREE TO V CAP PLANS	5
4.1	Eligibility	5
4.2	Minimum term	5
4.3	What <i>you</i> have to pay <i>us</i>	5
4.4	Eligible Calls and Pricing Plans.....	5
4.5	What happens if the <i>service</i> is <i>cancelled</i> early	8
5	VIRGIN MOBILE FREE TO V BYO CAP PLANS	9
5.1	Eligibility	9
5.2	Minimum term	9
5.3	What <i>you</i> have to pay <i>us</i>	9
5.4	Eligible Calls and Pricing Plans.....	9
5.5	What happens if the <i>service</i> is <i>cancelled</i> early	12
6	VIRGIN MOBILE FREE TO V CAP 70 & FREE TO V CAP 100 PLANS.	13
6.1	Eligibility	13
6.2	Minimum term	13
6.3	What <i>you</i> have to pay <i>us</i>	13
6.4	Eligible Calls and Pricing Plans.....	14
6.5	What happens if the <i>service</i> is <i>cancelled</i> early	16
6.6	Other things you need to know	16
7	PHONE ON US FREE TO V PLANS	17
7.1	Eligibility	17
7.2	Minimum term	17
7.3	What <i>you</i> have to pay <i>us</i>	17
7.4	Eligible Calls and Pricing Plans.....	18
7.5	What happens if the <i>service</i> is <i>cancelled</i> early?	20
8	VIRGIN MOBILE TOPLESS PLANS	21
8.1	Eligibility	21
8.2	Minimum term	21
8.3	What <i>you</i> have to pay <i>us</i>	21
8.4	Eligible Calls and Pricing Plans.....	22
8.5	What happens if the <i>service</i> is <i>cancelled</i> early (Topless \$115 plan only)	25

9	VIRGIN MOBILE \$39 PLAN.....	26
9.1	Eligibility	26
9.2	Minimum term	26
9.3	What <i>you</i> have to pay <i>us</i>	26
9.4	Eligible Calls and Pricing Plans.....	27
9.5	What happens if the <i>service</i> is <i>cancelled</i> early?	28
10	DATA SUBSCRIPTION PACKAGES.....	29
10.1	Eligibility	29
10.2	Is it a <i>fixed length agreement</i> ?	29
10.3	What <i>you</i> have to pay <i>us</i>	29
10.4	Pricing Plans	29

1 ABOUT THIS SECTION

- (a) This is Section 2 of the *pricing table* for the *Virgin Mobile* Post-paid and Pre-paid services.
- (b) This section contains the *pricing plans* that we currently offer to new customers.
- (c) If you cannot find the name of your *pricing plan* in this section, you should refer to Section 3 of this *pricing table* as it contains *pricing plans* that we do not currently offer to new customers. You can also call us for more information.
- (d) You may also need to refer to the following:
- (i) Section 1 of this *pricing table* for general information on the calculation of charges for use of the *service* and other call charges not covered by your *pricing plan*,
 - (ii) Appendix I for a list of countries in each group for international calls, and
 - (iii) The *Value Added Service Features* Appendix A for the description and charges the range of *value added service features* available with the *service*.
- (e) The meaning of the words printed *in italics like this* is explained in the *dictionary*.

2 VIRGIN MOBILE PRE-PAID RECHARGE VOUCHERS

2.1 Eligibility

The Pre-paid Recharge Vouchers are available to new and existing customers to *recharge* a *Pre-paid account*.

	Free to V Cap	Long Expiry				Free to V		Motor Mouth	Message Monster	BeanCounter
		\$15.00	\$30.00	\$50.00	\$100.00	\$29.00	\$49			
Voucher cost	\$35.00	\$15.00	\$30.00	\$50.00	\$100.00	\$29.00	\$49	\$25.00	\$25.00	\$25.00
Expiry period	30 days	180 days	180 days	365 days	365 days	60 days	60 days	30 days	30 days	45 days
Voucher included value	\$170.00 [#]	\$15.00	\$30.00	\$50.00	\$100.00	\$29.00	\$49	\$25.00	\$25.00	\$25.00
Standard call rate / minute	\$0.80	\$0.70	\$0.66	\$0.62	\$0.58	\$0.66	\$0.30	\$0.10	\$0.60	\$0.10
Standard Flagfall	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
V2V Flagfall	free	\$0.25	\$0.25	\$0.25	\$0.25	free	free	\$0.25	\$0.25	\$0.25
Billing Interval(s)	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs
Standard text	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.10	\$0.10
International text	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
Standard MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
V2V MMS	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.60	\$0.60	\$0.60
V2V call rate / min	free	\$0.05	\$0.05	\$0.05	\$0.05	free	free	\$0.10	\$0.60	\$0.10
V2V text rate	free	free	free	free	free	free	free	free	free	\$0.10
VoiceMail	free	free	free	free	free	free	free	free	free	free

[#] \$170 included value on the Free to V Cap \$35 consists of \$35 credit and \$135 bonus credit. Bonus credit can only be used for standard voice calls, text, MMS, calls to 13 & 18 numbers. Bonus credit cannot be used for special numbers, premium SMS and content (including Vibe). Bonus credit is used first for eligible calls and services.

3 VIRGIN MOBILE PRE-PAID STARTER KITS

3.1 Eligibility

The Pre-paid Starter Kits are only available to new customers connecting to the *Virgin Mobile Pre-paid service*. The starter kits cannot be used to *recharge* an existing *pre-paid account*.

Pre-paid starter kits				
	\$5 Motor Mouth	\$5 Free to V	\$19.95 Free to V	\$29.95 Big Value
Voucher Is a mobile handset Included?	No	Yes	No	No
Expiry period	30 days	30 days	30 days	30 days per \$20 credit instalment* (see below)
Voucher cost	\$5.00	\$5.00	\$19.95	\$29.95
Voucher included value	\$10.00	\$5.00	\$20.00	\$100.00 (\$20.00 credit per month over 5 months)
Standard call rate / min	\$0.10	\$0.70	\$0.70	\$0.70
Standard Flagfall	\$0.25	\$0.25	\$0.25	\$0.25
V2V Flagfall	\$0.25	free	free	\$0.25
Billing Interval(s)	30 secs	30 secs	30 secs	30 secs
Standard text	\$0.25	\$0.25	\$0.25	\$0.25
International text	\$0.35	\$0.35	\$0.35	\$0.35
Standard MMS	\$0.60	\$0.60	\$0.60	\$0.60
V2V MMS	\$0.25	\$0.25	\$0.25	\$0.25
V2V call rate / min	\$0.10	free	free	\$0.05
V2V text rate	free	free	free	free
VoiceMail	free	free	free	free

\$29.95 Big Value Included Credit

* You will get \$20 credit when you activate the \$29.95 Big Value voucher. You will then get a further \$20 each month for the next 4 months. We'll text you when each month's new credit is applied. Any unused monthly credit will expire 30 days after the amount is applied.

4 VIRGIN MOBILE FREE TO V CAP PLANS

4.1 Eligibility

The Free to V Cap Plans are available to approved new and existing customers connecting to the *service* on the following terms:

- (a) If *you* are an existing customer *you* may only transfer to the Free to V Cap Plans with *our* approval* and if *your* current *agreement* for the *service* is a:
 - (i) *non-fixed length agreement*; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

* When considering whether to approve *your* application to transfer from an existing *agreement* we will take into account *your* credit history on *your* existing *agreement* and undertake *our* standard credit checks for the Free to V Cap Plan *you* wish to connect to.

4.2 Minimum term

- (a) *You* must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 24 month *minimum term*.
- (b) *You* may purchase a *mobile phone* with a 24 month *equipment term* under an *equipment payment plan*.

4.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A -Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the Free to V Cap Plans.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any included value that *you* may be entitled to expires at the end of each month and is not refundable or transferable, even at account closure.

4.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the cap and *minimum monthly charge* of your selected Free to V Cap Plan.

Table 2 below contains details of each Free to V Cap Plan.

Table 3 below contains details of international calling rates for each Free to V Cap Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	Yes
National and International Text	Yes
National and International Photos	Yes
International Calls (video and voice)	Yes
13 Numbers (except Customer Service)	Yes
Pagemail Diversions	Yes
Globetrotting	No
Premium SMS	No
Virgin Vibe	No
12, 18, 19 Numbers	No
124Red Directory Assistance- 124733	No
Other special numbers (eg DUI, SOS)	No
Insurance	No
Handset Payments	No
Satellite Calls	Yes
Virgin Mobile Customer Service	No
Calls to national or international fixed or GSM mobile services that then divert / switch or re-route overseas to an overseas number or premium rated number.	No

Table 2

Plan	FREE TO V CAP 20/50	FREE TO V CAP 30/140	FREE TO V CAP 45/300	FREE TO V CAP 65/500	FREE TO V CAP 90/750	FREE TO V CAP 145/1150
Minimum Monthly Spend	\$20	\$30	\$45	\$65	\$90	\$145
Monthly included value	\$50	\$140	\$300	\$500	\$750	\$1,150
Minimum total cost over 24 months	\$480	\$720	\$1,080	\$1,560	\$2,160	\$3,480
Billing interval(s)	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs
Standard call rate / per 30 sec	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
V2V voice calls / per 30 sec	free	free	free	free	free	free
V2V video call rate / per 30 sec	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
V2V voice Flagfall	free	free	free	free	free	free
V2V video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard SMS	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
V2V SMS	free	free	free	free	free	free
International SMS	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
Standard MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
V2V MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60

Table 3

Mobile International	
Billing interval (s)	30 secs
Flagfall	\$0.40
International group 1* /min	\$1.60
International group 2* /min	\$1.80
International group 3*/min	\$2.60
International group 4* /min	\$3.40

*see Appendix I for a list of countries in each group.

4.5 What happens if the *service is cancelled early*

- (a) If the *service is cancelled* before the expiry of the *minimum term*, other than under clause 11.1(a) or 11.1(b) of the *general terms* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *premature evacuation fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service is cancelled* before the expiry of the *minimum term* under clause 11.1(a) or 11.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *premature evacuation fee* is calculated as a fixed amount of \$250 if the *service is cancelled* during the first 6 months of the *minimum term*.

5 VIRGIN MOBILE FREE TO V BYO CAP PLANS

5.1 Eligibility

The Free to V BYO Cap Plans are available to approved new and existing customers connecting to the *service* on the following terms:

- (a) If *you* are an existing customer *you* may only transfer to the Free to V BYO Cap Plans with *our* approval* and if *your* current *agreement* for the *service* is a *non-fixed length agreement*.

* When considering whether to approve *your* application to transfer from an existing *agreement* we will take into account *your* credit history on *your* existing *agreement* and undertake *our* standard credit checks for the Free to V BYO Cap Plan *you* wish to connect to.

5.2 Minimum term

- (a) *You* must agree to a *non-fixed length agreement*, i.e. *you* connect to the Free to V BYO Cap Plans on a month by month basis.

5.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A -Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the Free to V BYO Cap Plans.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any included value that *you* may be entitled to expires at the end of each month and is not refundable or transferable, even at account closure.

5.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the cap and *minimum monthly charge* of *your* selected Free to V BYO Cap Plan.

Table 2 below contains details of each Free to V BYO Cap Plan.

Table 3 below contains details of international calling rates for each Free to V BYO Cap Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	Yes
National and International Text	Yes
National and International Photos	Yes
International Calls (video and voice)	Yes
13 Numbers (except Customer Service)	Yes
Pagemail Diversions	Yes
Globetrotting	No
Premium SMS	No
Virgin Vibe	No
12, 18, 19 Numbers	No
124Red Directory Assistance- 124733	No
Other special numbers (eg DUI, SOS)	No
Insurance	No
Handset Payments	No
Satellite Calls	Yes
Virgin Mobile Customer Service	No
Calls to national or international fixed or GSM mobile services that then divert / switch or re-route overseas to an overseas number or premium rated number.	No

Table 2

Plan	FREE TO V BYO CAP 20/60	FREE TO V BYO CAP 30/170	FREE TO V BYO CAP 45/360	FREE TO V BYO CAP 65/600	FREE TO V BYO CAP 90/900	FREE TO V BYO CAP 145/1400
Minimum Monthly Spend	\$20	\$30	\$45	\$65	\$90	\$145
Monthly included value	\$60	\$170	\$360	\$600	\$900	\$1,400
Billing interval(s)	30 secs	30 secs	30 secs	30 secs	30 secs	30 secs
Standard call rate / per 30 sec	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
V2V voice calls / per 30 sec	free	free	free	free	free	free
V2V video call rate / per 30 sec	free	free	free	free	free	free
Standard Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
V2V voice Flagfall	free	free	free	free	free	free
V2V video Flagfall	free	free	free	free	free	free
Standard SMS	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
V2V SMS	free	free	free	free	free	free
International SMS	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
Standard MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
V2V MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60

Table 3

Mobile International	
Billing interval (s)	30 secs
Flagfall	\$0.40
International group 1* /min	\$1.60
International group 2* /min	\$1.80
International group 3* /min	\$2.60
International group 4* /min	\$3.40

*see Appendix I for a list of countries in each group.

5.5 What happens if the *service* is *cancelled* early

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 11.1(a) or 11.1(b) of the *general terms* you will be required to pay *us* any usage charges incurred up to, and including, the *cancellation date*;
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 11.1(a) or 11.1(b) of the *general terms*, you will be required to pay *us* any usage charges (including the *minimum monthly charge*) incurred up to, and including, the *cancellation date*.

6 VIRGIN MOBILE FREE TO V CAP 70 & FREE TO V CAP 100 PLANS

6.1 Eligibility

The Free to V Cap 70 and Free to V Cap 100 Plans are available to approved new and existing customers connecting to the *service* on the following terms:

- (a) New credit approved customers, or existing customers, who purchase an Apple iPhone 3G *mobile phone* on a *fixed-length agreement*.
- (b) New customers on a *non-fixed length agreement* who confirm they own an Apple iPhone 3G *mobile phone* at the time of connection.
- (c) If *you* are an existing customer *you* may only transfer to Free To V Cap 70 or Free To V Cap 100 plans with *our* approval* and if *your* current *agreement* for the *service* is a:
 - (i) *non-fixed length agreement*, or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

* When considering whether to approve *your* application to transfer from an existing *agreement* we will take into account *your* credit history on *your* existing *agreement* and undertake *our* standard credit checks for the plan *you* wish to connect to.

6.2 Minimum term

- (a) *You* must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 24 month *minimum term*.
- (b) *You* may purchase a *mobile phone* with a 24 month *equipment term* under an *equipment payment plan*.

6.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A -Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the Free to V Cap 70 and the Free to V Cap 100 Plans.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* and data made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any included value that *you* may be entitled to expires at the end of each month and is not refundable or transferable, even at account closure.

6.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the cap and *minimum monthly charge* of *your* selected Plan.

Table 2 below contains details of each Plan.

Table 3 below contains details of international calling rates for each Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	Yes
National and International Text	Yes
National and International Photos	Yes
International Calls (video and voice)	Yes
13 Numbers (except Customer Service)	Yes
Pagemail Diversions	Yes
Globetrotting	No
Premium SMS	No
Virgin Vibe*	No
12, 18, 19 Numbers	No
124Red Directory Assistance- 124733	No
Other special numbers (eg DUI, SOS)	No
Insurance	No
Handset Payments	No
Satellite Calls	Yes
Virgin Mobile Customer Service	No
Calls to national or international fixed or GSM mobile services that then divert / switch or re-route overseas to an overseas number or premium rated number.	No

*Virgin Vibe requires WAP compatible handsets. The Apple iPhone does not support WAP. If you use this service, you may be charged for it, even if you do not access the WAP site you are attempting to access.

Table 2

Plan	Free To V Cap 70 Plan	Free To V Cap 100 Plan
Minimum Monthly Spend	\$70	\$100
Monthly included value	\$520	\$520
Monthly included mobile data	1GB	5GB
Minimum total cost over 24 months	\$1680	\$2400
Billing interval(s)	30 secs	30 secs
Standard call rate / per 30 sec	\$0.40	\$0.40
V2V voice calls / per 30 sec	Free	Free
V2V video call rate / per 30 sec	\$0.40	\$0.40
Standard Flagfall	\$0.40	\$0.40
V2V voice Flagfall	Free	Free
V2V video Flagfall	\$0.40	\$0.40
Standard SMS	\$0.25	\$0.25
V2V SMS	Free	Free
International SMS	\$0.35	\$0.35
Standard MMS	\$0.60	\$0.60
V2V MMS	\$0.60	\$0.60
Data Rate \$/kb	\$0.002	\$0.002

Table 3

Mobile International	
Billing interval (s)	30 secs
Flagfall	\$0.40
International group 1* /min	\$1.60
International group 2* /min	\$1.80
International group 3*/min	\$2.60
International group 4* /min	\$3.40

*see Appendix I for a list of countries in each group.

6.5 What happens if the *service is cancelled early*

- (a) If the *service is cancelled* before the expiry of the *minimum term*, other than under clause 11.1(a) or 11.1(b) of the *general terms* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *premature evacuation fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service is cancelled* before the expiry of the *minimum term* under clause 11.1(a) or 11.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *premature evacuation fee* is calculated as a fixed amount of \$250 if the *service is cancelled* during the first 6 months of the *minimum term*.

6.6 Other things you need to know

- (a) The iPhone settings mean some services are not available, including the Virgin Vibe, MMS and WAP. If you use these services, you may be charged for them, even if you do not send or receive the MMS or access the WAP site or use other service you are attempting to access such as the Virgin Vibe.
- (b) A *network locking removal fee* of \$80 applies to *mobile phones* supplied under an *equipment payment plan* during the first 12 months of any Virgin Mobile iPhone Plan.

7 PHONE ON US FREE TO V PLANS

7.1 Eligibility

The Phone On Us \$15 Direct, Phone On Us \$20 Free to V, Phone On Us \$30 Free to V, Phone On Us \$45 Free to V and Phone On Us \$65 Free to V *pricing plans* are available for new and existing customers connecting to the *service* on the following terms.

- (a) If *you* are an existing customer *you* may only transfer to the Phone On Us Plans with *our* approval* and if *your* current *agreement* for the *service* is a:
 - (i) *non-fixed length agreement*, or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

* When considering whether to approve *your* application to transfer from an existing *agreement* we will take into account *your* credit history on *your* existing *agreement* and undertake *our* standard credit checks for the Phone On Us Plan *you* wish to connect to.

7.2 Minimum term

- (a) *You* must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 24 month *minimum term*.
- (b) *You* may purchase a *mobile phone* with a 24 month *equipment term* under an *equipment payment plan*. As long as *you* pay the *minimum monthly spend* and comply with the terms of *your pricing plan*, we will pay all *equipment charges* owing on *your mobile phone* (see Appendix C).

7.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A – Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the Phone On Us Free to V Plans.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible calls made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any included value that *you* may be entitled to expires at the end of each month and is not refundable or transferable, even at account closure.

7.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the included value of *your* selected Phone On Us Free to V Plan.

Table 2 below contains details of each Phone On Us Free to V Plan.

Table 3 below contains details of international calling rates for each Phone On Us Free to V Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	Yes
National and International Text	Yes
National and International Photos	Yes
International Calls (voice & video)	Yes
13 Numbers (except Customer Service)	Yes
Pagemail Diversions	Yes
Globetrotting	No
Premium SMS	No
Virgin Vibe	No
12, 18, 19 Numbers	No
124Red Directory Assistance- 124733	No
Other special numbers (eg DUI, SOS)	No
Insurance	No
Handset Payments	No
Satellite Calls	Yes
Virgin Mobile Customer Service	No
Calls to national or international fixed or GSM mobile services that then divert / switch or re-route overseas to an overseas number or premium rated number.	No

Table 2

Plan	POU 15 DIRECT	POU 20 Free to V	POU 30 Free to V	POU 45 Free to V	POU 65 Free to V
Monthly Minimum Spend	\$15	\$20	\$30	\$45	\$65
Monthly included value	\$15	\$20	\$30	\$45	\$65
Minimum total cost over 24 months	\$360	\$480	\$720	\$1,080	\$1,560
Billing interval (s)	30 secs	30 secs	30 secs	30 secs	30 secs
Standard call rate / per 30 sec	\$0.45	\$0.45	\$0.40	\$0.35	\$0.30
V2V voice calls / per 30 sec	\$0.45	free	free	free	free
V2V video call rate / per 30 sec	\$0.45	\$0.45	\$0.40	\$0.35	\$0.30
Standard Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
V2V voice Flagfall	\$0.40	free	free	free	free
V2V video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard SMS	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
V2V SMS	free	free	free	free	free
Standard MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
V2V MMS	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60

Table 3

Mobile International	
Billing interval (s)	30 secs
Flagfall	\$0.40
International group 1* /min	\$0.80
International group 2* /min	\$1.00
International group 3* /min	\$1.80
International group 4* /min	\$2.60

*see Appendix I for a list of countries in each group.

7.5 What happens if the *service is cancelled early*?

- (a) If the *service is cancelled* before the expiry of the *minimum term*, other than under clause 11.1(a) or 11.1(b) of the *general terms* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *premature evacuation fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

- (b) If the *service is cancelled* before the expiry of the *minimum term* under clause 11.1(a) or 11.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

- (c) The *premature evacuation fee* is calculated as a fixed amount of \$250 if the *service is cancelled* during the first 6 months of the *minimum term*.

8 VIRGIN MOBILE TOPLESS PLANS

8.1 Eligibility

The Topless Plans are available to approved new and existing customers connecting to the *service* on the following terms:

- (a) If *you* are an existing customer *you* may only transfer to Topless Plans with *our* approval* and if *your* current *agreement* for the *service* is a:
- (i) *non-fixed length agreement*; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

* When considering whether to approve *your* application to transfer from an existing *agreement* we will take into account *your* credit history on *your* existing *agreement* and undertake *our* standard credit checks for the Topless Plan *you* wish to connect to.

8.2 Minimum term

- (a) *You* must agree to either a *non-fixed length agreement* or a *fixed length agreement* as follows:

<i>Pricing Plan</i>	<i>fixed-length agreement</i>	<i>non-fixed length agreement</i>	<i>minimum term</i>
Topless \$99	No	Yes	Not applicable – month to month <i>agreement</i>
Topless \$115	Yes	No	24 months

- (b) The Topless \$115 plan is only available when *you* purchase a *mobile phone* (from the range available on this plan) with a 24 month *equipment term* under an *equipment payment plan*.

8.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A -Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply to the Topless Plans.

- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which provides you with an unlimited amount of eligible calls and a value of included data for each plan). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the eligible *services* or use the relevant *services* to reach the total value of included data;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) in respect of the Topless \$115 plan, *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for data made over the amount of included data for the relevant *service* will be charged at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) The Virgin Mobile Fair Use Policy applies to *your* usage while on the Topless Plans. Please refer to Appendix B.
- (e) Any included value of data that *you* may be entitled to:
 - (i) applies to downloads and uploads of data on *your service*; and
 - (ii) expires at the end of each month and is not refundable or transferable, even at account closure.

8.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call'.

Table 2 below contains details of each Topless Plan.

Table 3 below contains details of international calling rates for each Topless Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	Yes
National Text	Yes
International Text	No
National MMS	Yes
International MMS	No
International Calls (video and voice)	No
13 Numbers (except Customer Service)	Yes
1800 Numbers	No
Pagemail Diversions	No
Globetrotting	No
Premium SMS	No
Virgin Vibe	No
12, 18, 19 Numbers	No
124Red Directory Assistance- 124733	No
Other special numbers (eg DUI, SOS)	No
Rave Rate	No
Insurance	No
Satellite Calls	No
Virgin Mobile Customer Service	No
Calls to national or international fixed or GSM mobile services that then divert / switch or re-route overseas to an overseas number or premium rated number.	No

Table 2

Plan	\$99 Topless BYO	\$115 Topless
Agreement Term	Non-fixed Length – month to month	24 Months
Minimum Monthly Spend	\$99	\$115 (\$99 <i>minimum monthly spend</i> + \$16 <i>monthly equipment charge payable under equipment payment plan</i>)
Monthly included mobile data allowance	1 GB	1 GB
Minimum total cost over 24 months	n/a	\$2,760
Billing interval(s)	30 secs	30 secs
Standard call rate / per 30 sec	\$0.00	\$0.00
V2V video call rate / per 30 sec	\$0.00	\$0.00
Standard Flagfall	\$0.00	\$0.00
V2V video Flagfall	\$0.00	\$0.00
Standard SMS	\$0.00	\$0.00
International SMS	\$0.35	\$0.35
Standard MMS	\$0.00	\$0.00
International MMS	\$0.60	\$0.60
Data Rate \$/kb	\$0.002	\$0.002

Table 3

Mobile International	
Billing interval (s)	30 secs
Flagfall	\$0.40
International group 1* /min	\$0.80
International group 2* /min	\$1.00
International group 3*/min	\$1.80
International group 4* /min	\$2.60

*see Appendix I for a list of countries in each group.

8.5 What happens if the service is cancelled early (Topless \$115 plan only)

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 11.1(a) or 11.1(b) of the *general terms* you will be required to pay *us*:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *premature evacuation fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 11.1(a) or 11.1(b) of the *general terms*, you will be required to pay *us*:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *premature evacuation fee* is calculated as a fixed amount of \$250 if the service is *cancelled* during the first 6 months of the *minimum term*.

9 VIRGIN MOBILE \$39 PLAN

9.1 Eligibility

- (a) You can only apply for this *pricing plan* through “Allphones”.
- (b) The Virgin Mobile \$39 *pricing plan* is available for new and existing connections to the *service*.
- (c) If you are an existing customer you may only transfer to the Virgin Mobile \$39 Plan with our approval* and if your current *agreement* for the *service* is a:
 - (i) *non-fixed length agreement*, or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

* When considering whether to approve your application to transfer from an existing *agreement* we will take into account your credit history on your existing *agreement* and undertake our standard credit checks for the Virgin Mobile \$39 Plan.

9.2 Minimum term

- (a) You must agree to enter into a *fixed length agreement* to connect to the Virgin Mobile \$39 *pricing plan*.
- (b) A 24 month *minimum term* applies to the Virgin Mobile \$39 *pricing plan*.

9.3 What you have to pay us

- (a) Subject to the following paragraphs you must pay us for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A – Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the Virgin Mobile \$39 Plan.
- (c) Each month you must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). You must pay this *minimum monthly charge* even if you do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* you use based on the standard charges for each relevant *service* as set out in the *pricing tables* for each relevant *service*;
 - (iii) any *equipment charges* payable for equipment you have purchased from us;
 - (iv) charges for all eligible calls made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any included value that *you* may be entitled to expires at the end of each month and is not refundable or transferable, even at account closure.

9.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the included value of *your pricing plan*.

Table 2 below contains details of the Virgin Mobile \$39 Plan.

Table 3 below contains details of international calling rates for the Virgin Mobile \$39 Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	Yes
National and International Text	Yes
National and International Photos	Yes
International Calls	Yes
13 Numbers (except Customer Service)	Yes
Pagemail Diversions	Yes
Globetrotting	No
Premium SMS	No
Virgin Vibe	No
12, 18, 19 Numbers	No
124Red Directory Assistance- 124733	No
Other special numbers (eg DUI, SOS)	No
Rave Rate	Yes
Insurance	No
Handset Payments	No
Satellite Calls	Yes
Virgin Mobile Customer Service	No
Calls to national or international fixed or GSM mobile services that then divert / switch or re-route overseas to an overseas number or premium rated number.	No

Table 2

Plan	Virgin Mobile 39
Monthly Minimum Spend	\$39
Monthly included value	\$39
Minimum total cost over 24 months	\$936
Billing interval (s)	30 secs
Standard call rate / per 30 sec	\$0.37
V2V voice & video calls / per 30 sec	\$0.025
Flagfall (all voice and video calls)	\$0.28
Standard SMS	\$0.25
V2V SMS	\$0.05
Standard MMS	\$0.60
V2V MMS	\$0.25

Table 3

Mobile International	
Billing interval (s)	30 secs
Flagfall	\$0.25
International group 1* /min	Standard call rates
International group 2* /min	\$1.00
International group 3* /min	\$1.80
International group 4* /min	\$2.60

*see Appendix I for a list of countries in each group.

9.5 What happens if the *service is cancelled early*?

- (a) If the *service is cancelled* before the expiry of the *minimum term*, other than under clause 11.1(a) or 11.1(b) of the *general terms* you will be required to pay *us*:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *premature evacuation fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service is cancelled* before the expiry of the *minimum term* under clause 11.1(a) or 11.1(b) of the *general terms*, you will be required to pay *us*:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *premature evacuation fee* is calculated as a fixed amount of \$250 if the service is *cancelled* during the first 6 months of the *minimum term*.

10 DATA SUBSCRIPTION PACKAGES

10.1 Eligibility

The Data Subscription Packages are only available to Virgin Mobile post-paid customers.

10.2 Is it a *fixed length agreement*?

- (a) The Data Subscription Package service is a monthly subscription service. It is a *non-fixed length agreement*.

10.3 What *you* have to pay *us*

- (a) Table 1 sets out the charges that apply to the data subscription package service.
- (b) Each month *you* must pay a *minimum monthly charge* (which includes a value of included data for each relevant plans). *You* must pay this *minimum monthly charge* even if *you* do not utilise the data subscription package service to reach the total value of included data).
- (c) Any included data that *you* may be entitled to expires at the end of each month and is not refundable or transferable, even at account closure.

10.4 Pricing Plans

Table 1

Data plan / subscription	General	\$5 / 50MB	\$10 / 300MB	\$15/1GB
Allowance Expiry period	N/A	1 month (billing cycle)	1 month (billing cycle)	1 month (billing cycle)
Data allowance rolls over?	No	No	No	No
Subscription cost	\$0.00	\$5.00	\$10.00	\$15
Included data	0 MB	50 MB	300 MB	1GB
Data rate outside allowance	\$0.015	\$0.015	\$0.015	\$0.015
Charging increment	1Kb	1Kb	1Kb	1Kb
Cost for <i>Virgin Vibe</i> pages	Free	Free	Free	Free