

## PRE-PAID MOBILE BROADBAND

### PRICING PLAN

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## 1 ABOUT THIS PRICING PLAN

- (a) This section contains the *pricing plans* that we currently offer to new customers for the Pre-Paid Mobile Broadband Service.
- (b) This *pricing table*, together with:
  - (i) *your application*;
  - (ii) the *general terms* as applicable to you;
  - (iii) the *service description*;
  - (iv) the *dictionary* and
  - (v) the *appendices*,
 forms *your agreement*.
- (c) You may obtain a copy of the latest version of the above documents on our website: [www.virginbroadband.com.au](http://www.virginbroadband.com.au) or from us on request.
- (d) Where you may be charged a fee, then this fee is set out in this *pricing table*. Please check this *pricing table* carefully to see what fees apply to your use of the *service*.
- (e) If you cannot find the name of your *pricing plan* in this section, you should refer to the *pricing table – special offers* as it contains *pricing plans* that we do not currently offer to new customers - they are old *pricing plans* which will only be offered to new customers as a *special*. You can also call us for more information.
- (f) The meaning of the words printed *in italics like this* is set out in the *dictionary*.

## 2 PRE-PAID MOBILE BROADBAND SERVICE

### 2.1 Equipment Charges

- (a) Modem:
 

You may:

  - (i) purchase a *modem* from us as part of a *Mobile Broadband USB Modem Kit* to access the *service*; or
  - (ii) use your own modem, approved for use on our 3G/HSPA and GSM networks, to access the *service*.
- (b) *SIM Card*

You may purchase a *SIM card*:

  - (i) with your *modem* as part of the *Mobile Broadband USB Modem Kit*; or
  - (ii) in a *Mobile Broadband Starter Pack*, if you have elected to use your own modem.

- (c) The price of the *Mobile Broadband USB Modem Kit* and *Mobile Broadband Starter Pack*, and details of what is included in these *starter packs* is set out in the table below.

	<b>Includes</b>	<b>Price</b>
<i>Mobile Broadband USB Modem Kit</i>	<i>USB modem, 300 MB data allowance, and a SIM Card.</i>	\$149
<i>Mobile Broadband Starter Pack</i>	<i>300 MB data allowance, and a SIM Card.</i>	\$10

## 2.2 Service Charges

- (a) How do we calculate *data usage*?
- (i) We will charge you for the volume of data uploaded and downloaded using the *service*.
  - (ii) Charges are based upon 1 kilobyte increments and are rounded to the nearest cent.
  - (iii) There are 1000 kilobytes for every 1 megabyte.
- (b) Which *pricing plan* applies to you?
- (i) The *pricing plans* for the *service* are set out below.
  - (ii) Eligible *data usage* includes *3G/HSPA network* and *GSM network* data use.
  - (iii) Any unused data will be forfeited at the end of the *data validity period*.
  - (iv) Remaining data is rolled over when the *service* is *recharged*. The expiry date of the total data will be extended in line with the new *data validity period*.
  - (v) The maximum *data allowance* is 10GB. Any data applied over this allowance will be rolled over into the next calendar month unless it has expired after which it will be forfeited and is non-refundable.

## 2.3 Pricing plans

The following *pricing plans* (*recharge vouchers*) are available:

<b>Recharge card Price</b>	<b>Data Allowance</b>	<b>Data Validity Period</b>
\$15	0.5GB	30 days

\$30	1GB	30 days
\$50	3GB	60 days
\$100	6GB	90 days

### 3 OTHER CHARGES

#### 3.1 Network unlocking fee

If *you* purchased *your modem* from *us*, it is network locked and can be released after topping up *your service* with \$80.

#### 3.2 Cancellation fees

*You* may cancel *your service* at any time. No cancellation fees apply and *you* will not be entitled to any refund for any unused data or unredeemed recharge amounts.

#### 3.3 Repairing and replacing equipment

If *we* need to repair or replace any of the equipment that *you* have purchased from *us*, outside the *warranty period*, *we* may, subject to *our* obligations under the *statutory warranties*, charge *you* the cost of repair or the replacement cost.

The replacement cost of modems used in connection with the *service* is as follows:

	Replacement Cost
USB Modem	\$192

#### 3.4 Replacing *your SIM Card*

If *you* require a replacement *SIM Card*, *you* will need to contact Customer Service.

#### 3.5 Change of Account Holder Fee

If *we* agree to let *you* change the name on *your* account by assigning *your* rights under this *agreement* *we* may charge *you* a \$15.00 fee for processing this change.

#### 3.6 *Roaming* charges

International Roaming is not available on the Pre-Paid Mobile Broadband service.